Malware Defence

- 1. Always set automatic updates for Operating System, Anti-Virus and Applications. (My Computer -> properties -> automatic updates select Automatic and time)
- 2. Enable hidden file & system file view to find any unusual or hidden files. (My computer -> tools -> folder options -> view -> select enabled with "Show hidden file and folders" option and disable "Hide protected operating system files")
- 3. Turn off auto play (Start -> Run -> type gpedit.msc -> Computer Configurations -> Administrative Templates -> Windows Components -> Select "AutoPlay Policies" -> Double Click at "Turn off Auto play" -> Select Enabled -> Set "Turn off Auto play on:" to "All drives" and Click OK.)
- 4. Type: %temp% in "run" and delete all entries after opening any suspicious attachments.
- 5. Type cmd in run and type netstat –na. Checkout foreign established connection and IP addresses. Check the IP address for its ownership.
- 6. Type "msconfig" in "run" and check for any unusual executable running automatically.
- 7. Check Network icon (for packets received and sent) I ADSL lights for data in non-browsing mode. If the outgoing is unusually high, it is very likely that the system is compromised.
- 8. Type "ipconfig/displaydns" in cmd prompt and look out for any URLs which you have not accessed recently.
- 9. Always be cautious while opening attachments even from the known sources. Try to use non-native applications for opening attachments. Example for word document use, WordPad to open the attachment.
- 10. When in doubt, better to format the Internet connected computer rather than doing some "patch works".
- 11. Prohibit any remote logon to the system (RDP, SMB, RPC) for local administrators.
- 12. Enforce application whitelisting 'Software Restriction Policies on all endpoint workstations. This will prevent malware droppers or unauthorized software from gaining execution on endpoints.
- 13. Deploy web and email filters on the network. Configure these devices to scan for known bad domains, sources, and addresses; block these before receiving and downloading messages.
- 14. Disable file and printer sharing services. If these services are required, use strong passwords or Active Directory authentication.
- 15. Disable Macros in Microsoft office documents (doc/docx, xls/xlsx, ppt/pptx and mdb/accdb), by default, Microsoft products come with VBS Macro disable.

Office Button-> Word Options Trust center-> Trust Center Settings -> Macros Settings.

- 16. Disable Java Scripts or similar scripting functions in Adobe Acrobat Reader for PDF files.
- 17. Configure built in feature for "Protected View" settings in Microsoft Office 2010 to open the Microsoft Office word documents in Protected view:

Office Button -> Word Options -> Trust center -> Trust Center Settings -> Protected View