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PRESS INFORMATION BUREAU (DEFENCE WING)
GOVERNMENT OF INDIA
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'हर काम देश के नाम'

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Record Digital Disbursement to Defence Pensioners via SPARSH

5.6 lakh Pensioners migrate to the Digital Platform

Providing impetus to Digital India initiative, the System for Pensions Administration – RakSHa or SPARSH has disbursed more thanRs 3,090 Crore to Defense Pensioners digitally in the month of August, 2022. In another milestone, 5,62,946 DefencePensionersmigrated successfully onto the digital platformof SPARSH in August 2022. The total number of pensioners onboarded to SPARSH has crossed over the one million mark with 11 lakhbeneficiaries,which is nearly 33% of the total defence pensioners in India.

This transformational change has been made possible only through incremental innovations. SPARSHis the web-based system processingthe pension claims and creditingthe pension directly into the bank accounts of defence pensioners without any external intermediary. It has grown exponentially with more than Rs 11,600 Crores disbursed in the Financial Year 2021-22, from just about Rs 57 crores in FY 2020-21.

The Defence Accounts Department is the nodal implementing agency of Project SPARSH, integrating over 3000 pension initiating, sanctioning and disbursement agencies. It has brought pension services right at the door step of the veterans – from digital process of pensioner verification to real time tracking of grievance redressal.

ABB/GC